



Goodbye Ascend, hello Think Agent

A friendly reminder that the **Ascend enrollment tool will be discontinued on March 31**. Agents should now be actively using Aetna's new enrollment tool, Think Agent, for all Aetna Medicare enrollment and sales activities.

We're here to help with the transition. Let's make sure you're on track with our ready-set-go checklist:



GET READY. Make sure to download your enrollment and Scope of Appointment documents from Ascend and store them in a location or format that will enable you to access them in the future. There will be no access to these documents in Ascend after March 31.

[Click here for instructions](#)



GET SET. Request access for your new account by downloading the Think Agent app (App Store/Google Play), or you can use the website version on your laptop or computer. Please anticipate 24 hours to process your request. You must be ready to sell.

[Click here for instructions](#)



GO! Attend a live, online Think Agent training to learn about all the capabilities and features. This 75-minute training is highly recommended for new and established agents alike, and we offer a variety of flexible training dates and times to accommodate your busy schedule.

[Click here to find a training](#)



Questions? We're here to help

If you have any questions, please let Todd and I know.



Think Agent support

If you need help with registering, logging in, reporting, or other technical issues, please contact your Think Agent support team at Support@ThinkAgent.com.

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SilverScript is a Prescription Drug Plan with a Medicare contract offered by SilverScript Insurance Company. Aetna and SilverScript Insurance Company are part of the CVS Health family of companies.

Prior to engaging in the sale of Aetna Medicare products, producers must be ready to sell, which means certified, contracted, licensed in the applicable states, and appointed by Aetna in accordance with state law. As permitted in certain states, Aetna will order appointments after the first sale. This communication is intended for use by brokers only and is not intended for distribution to Medicare beneficiaries. Any publication or distribution of this communication to unauthorized recipients without Aetna's approval is prohibited.

We are located at 151 Farmington Ave, Hartford, Connecticut 06156.

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